

Health Metrics Award for Future Retirement Living Leader

Award overview

This award recognises outstanding young professionals (35 years or under) in the retirement living industry who demonstrate excellence through their leadership, technical skills and capacity to innovate.

New for the 2024 Awards program, there are two categories available for nomination:

Categories:

1. Community Leadership
2. Corporate Leadership

Community leadership recognises an employee who works on the ground within a retirement community. This includes, and is not limited to, employees in the following areas:

- Assistant Village Manager/Village operations
- Activities
- Care
- Maintenance
- Hospitality

Corporate leadership recognises employees who work in retirement living sector within a corporate setting. This includes, and is not limited to, employees in the following areas:

- Operations
- Head office
- People and culture
- Property: development, design, architecture, engineering
- Legal
- Marketing

Nominations may be made by an individual or third party and must be an employee of a Property Council member company. The nominee must be aged **35 or under as of 30 June 2024**

If your entry is shortlisted as a finalist, the nominee will be required and must be available for a virtual interview with the interview panel in November 2023.

The award is open to members of the Property Council of Australia only.

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Judging criteria

The Property Council has a Retirement Living Management Capability Framework for the sector. Although it originally focused on sales professionals and village managers, village operators told us they want the Framework to apply throughout their organisation.

The Framework contains seven domains which will apply in varying degrees to different roles within an organisation which operates in the retirement living sector:

1. Operations
2. Governance and compliance
3. Self-management
4. Change and innovation
5. Community engagement
6. Population wellness
7. Sales professionalism.

The Framework and each domain are explained in [this report](#).

Criteria	Weighting
Making positive and innovative contributions to retirement living sector (200 words maximum) <ul style="list-style-type: none"> • Demonstrate how the nominee has contributed to or led a significant project for the benefit of the sector • Explain how the nominee has displayed innovation in the execution of an idea or project, either internally or externally • Identify which Retirement Living Management Capability Framework domains the nominee achieved while demonstrating this award criteria. It is not expected that the nominee will achieve all seven domains. 	40%
How the nominee has gone 'above and beyond' (200 words maximum) <ul style="list-style-type: none"> • Highlight an example of how the nominee went beyond their normal skillset or job description and applied both skills and enthusiasm to deliver a positive outcome • Provide information on any outstanding achievement (within the workplace or community) • Identify which Retirement Living Management Capability Framework domains the nominee achieved while demonstrating this award criteria. It is not expected that the nominee will achieve all seven domains. 	30%
Specific examples of the nominee's technical, business and leadership skills (200 words maximum)	30%

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- Demonstrate their skills development during their current role and how they've applied those skills for a practical purpose
- Outline a challenge and how the nominee was able to develop a plan to remedy the situation
- Identify which Retirement Living Management Capability Framework domains the nominee achieved while demonstrating this award criteria. It is not expected that the nominee will achieve all seven domains.

Nomination details

The following information will be required to complete your nomination. **Final entries must be submitted using the online nomination form.**

Nominator/entry contact person

- Name
- Position
- Company
- Mailing Address
- Contact Number (Day)
- Email
- Mobile

Nominee details

- Name
- Position
- Village Name / Company Name
- Mailing Address
- Contact Number (Day)
- Email
- Mobile
- Date of birth

Additional information

- Provide the nominee's brief employment history (point form, 150 words maximum)
- Does the nominee know they are being nominated for the award?
- Has the Owner/Operator been advised of the nomination and given consent to proceed?
- Date of birth (month/year) – to declare eligibility for the Award

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Entry marketing information

The following information will assist us in promoting your entry in the official awards marketing material. Awards marketing material includes the Awards Commemorative Magazine, Awards showcase videos, social media, email marketing and the official National Retirement Living Awards website. This information is not judged against the criteria, however, will ensure your entry is promoted appropriately, should it be a finalist or winner.

Marketing synopsis

To assist the organiser in promoting your nomination within Awards marketing material, please provide a summary about your entry and why you feel it is a standout. Synopsis of no more than 80 words to be supplied.

Entry photos

Uploading supporting images with your online submission before the nomination deadline, is optional.

All entries announced as a finalist in December 2023 must supply supporting images to the Awards Manager by 31 January 2024, for the entry to progress.

We require a maximum of 6 images (minimum of 4 images is mandatory).

You must include 1-2 profile photos of the nominee. Images requirements:

- landscape format
- jpg, png or .eps format
- high resolution (300dpi)
- minimum 1920px
- maximum file size of 5MB each

You may also upload any further supporting information such as video links, village fact sheets, written testimonials etc in addition to the required images.

Awards ceremony details

The national award winners will be presented at the National Retirement Living Awards Gala Dinner on Thursday 27 June 2023⁴ on the Gold Coast. Should the nominee be successful in winning this award, but unable to attend the awards gala dinner, who will be receiving the award on their behalf, at the event?

- Name
- Position
- Company
- Mobile
- Email

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Conditions of entry

- Entry in this category costs \$250 (including GST) per nomination
- Nominees should be 35 years of age or under as at 30 June 2024
- The finalists should be available to register and attend the National Retirement Living Summit and/or the National Retirement Living Awards Gala Dinner to be held on the Gold Coast on Thursday 27 June 2024
- The award is open to members of the Property Council of Australia only
- We welcome both self-nomination and third-party nominations
- Before you submit your nomination, ensure you have permission from the owner, your client or your contractor to do so
- All entries must be submitted via the online nomination form
- Entries must stick to the word limit on the online nomination form. Nominees are reminded that judges will not consider formatting or presentation of entries
- Nominees must include 4-6 images to support their submission. Other material relevant to support the application may also be uploaded as an Appendix in .pdf format only
- All nominees should be prepared to attend a site inspection with a judge, should it be deemed necessary
- All nominations and contents will remain the property of the Property Council of Australia
- Please note entries are exclusive to the Property Council of Australia National Retirement Living Awards and no details private or professional will be distributed to outside contacts
- The judge's decision is final and no communication will be entered into concerning the final decision
- The Property Council of Australia reserves the right to publish the results and winner details
- All entries must be received and paid by 5:00 pm (AEST) on Sunday, 29 October 2023